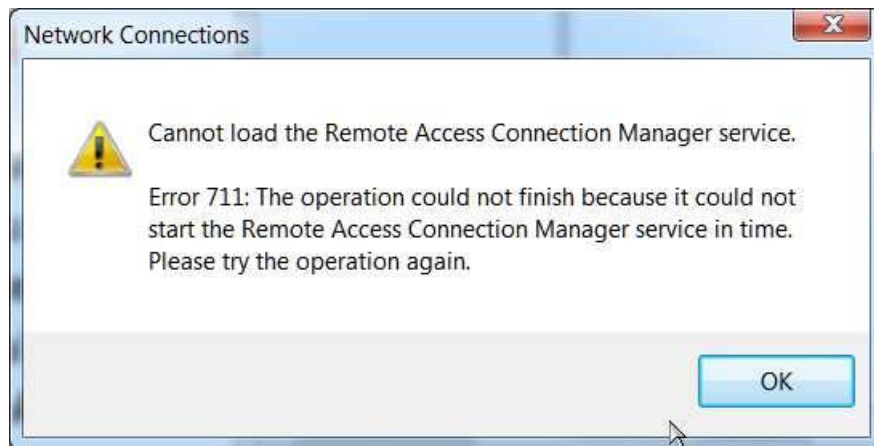


## Steps to Fix Windows 7 Error 711 Cannot load the Remote Access Connection Manager service

**Cannot load the Remote Access Connection Manager service.**

**Error 711: The operation could not finish because it could not start the Remote Access Connection Manager service in time. Please try the operation again.**



To resolve the issue, perform the following steps:

- Click the **Windows** icon on your taskbar, type "**services.msc**" in the Start Search box, right-click **services**, and then click **Run as administrator**.
- If the User Account Control dialog box appears on your screen, click the **Yes** button to continue.
- Locate and right-click **Remote Access Auto Connection Manager** in the right pane of the Services window, and then click **Properties**.
- Select **Manual** from the Startup type drop-down menu under the General tab.
- Click **Apply** to save your changes.
- Click **OK** to exit Remote Access Auto Connection Manager Properties dialog box.
- Next, locate and right-click **Remote Access Connection Manager** in the right pane of the Services window, and then click **Properties**.
- Select **Manual** from the Startup type drop-down menu under the General tab.
- Click **Apply** to save your changes.
- Click **OK** to exit Remote Access Auto Manager Properties dialog box.
- Next, locate and right-click **Telephony** in the right pane of the Services window, and then click **Properties**.
- Select **Manual** from the Startup type drop-down menu under the General tab.
- Click **Apply** to save your changes.
- Click **OK** to exit Telephony Properties dialog box.
- Finally, click the **File** menu in the Service window, and then click **Exit** to close the Services window.